

# Certified SOC Analyst

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## Course Outline (Version 1)

### Module 00: SOC Essential Concepts

- Computer Network Fundamentals
  - Computer Network
  - TCP/IP Model
  - Comparing OSI and TCP/IP
  - Types of Networks
    - Local Area Network (LAN)
    - Wide Area Network (WAN)
    - Metropolitan Area Network (MAN)
    - Personal Area Network (PAN)
    - Campus Area Network (CAN)
    - Global Area Network (GAN)
    - Wireless Networks (WLAN)
  - Network Topologies
    - Bus Topology
    - Star Topology
    - Ring Topology
    - Mesh Topology
    - Tree Topology
    - Hybrid Topology
  - Network Hardware Components
  - Types of LAN Technology
    - Ethernet
    - Fast Ethernet
    - Gigabit Ethernet
    - 10 Gigabit Ethernet
    - Asynchronous Transfer Mode (ATM)
    - Power over Ethernet (PoE)

- Types of Cables: Fiber Optic Cable
- Types of Cables: Coaxial Cable
- Types of Cables: CAT 3 and CAT 4
- Types of Cables: CAT 5
- Types of Cables: CAT 5e and CAT 6
- Types of Cables: 10/100/1000BaseT (UTP Ethernet)
- TCP/IP Protocol Suite
- Application Layer Protocols
  - Dynamic Host Configuration Protocol (DHCP)
  - DHCP Packet Format
  - DHCP Packet Analysis
  - Domain Name System (DNS)
  - DNS Packet Format
  - DNS Packet Analysis
  - DNSSEC
  - How DNSSEC Works?
  - Managing DNSSEC for your Domain Name
  - What is a DS Record?
  - How does DNSSEC Protect Internet Users?
  - Operation of DNSSEC
  - Hypertext Transfer Protocol (HTTP)
  - Secure HTTP
  - Hyper Text Transfer Protocol Secure (HTTPS)
  - File Transfer Protocol (FTP)
  - How FTP Works?
  - FTP Anonymous Access and its Risk
  - Hardening FTP Servers
  - Secure File Transfer Protocol (SFTP)
  - Trivial File Transfer Protocol (TFTP)
  - Simple Mail Transfer Protocol (SMTP)
  - Sendmail
  - Mail Relaying
  - S/MIME

- How it Works?
- Pretty Good Privacy (PGP)
- Difference between PGP and S/MIME
- Telnet
- SSH
- SOAP (Simple Object Access Protocol)
- Simple Network Management Protocol (SNMP)
- NTP (Network Time Protocol)
- RPC (Remote Procedure Call)
- Server Message Block (SMB) Protocol
- Session Initiation Protocol (SIP)
- RADIUS
- TACACS+
- Routing Information Protocol (RIP)
- OSPF (Open Shortest Path First)
- Transport Layer Protocols
  - Transmission Control Protocol (TCP)
  - TCP Header Format
  - TCP Services
  - User Datagram Protocol (UDP)
  - UDP Operation
  - Secure Sockets Layer (SSL)
  - Transport Layer Security (TLS)
- Internet Layer Protocols
  - Internet Protocol (IP)
  - IP Header: Protocol Field
  - What is Internet Protocol v6 (IPv6)?
  - IPv6 Header
  - IPv4/IPv6 Transition Mechanisms
  - IPv6 Security Issues
  - IPv6 Infrastructure Security Issues
  - IPv4 vs. IPv6
  - Internet Protocol Security (IPsec)

- IPsec Authentication and Confidentiality
- Internet Control Message Protocol (ICMP)
- Error Reporting and Correction
- ICMP Message Delivery
- Format of an ICMP Message
- Unreachable Networks
- Destination Unreachable Message
- ICMP Echo (Request) and Echo Reply
- Time Exceeded Message
- IP Parameter Problem
- ICMP Control Messages
- ICMP Redirects
- Address Resolution Protocol (ARP)
- ARP Packet Format
- ARP Packet Encapsulation
- ARP Packet Analysis
- IGRP (Interior Gateway Routing Protocol)
- EIGRP (Enhanced Interior Gateway Routing Protocol)
- Link Layer Protocols
  - Fiber Distributed Data Interface (FDDI)
  - Token Ring
  - WEP (Wired Equivalent Privacy) Encryption
  - WPA (Wi-Fi Protected Access) Encryption
  - WPA2 Encryption
  - WEP vs. WPA vs. WPA2
  - TKIP
  - EAP (Extensible Authentication Protocol)
  - How EAP Works?
  - Understanding LEAP / PEAP
  - CDP (Cisco Discovery Protocol)
  - HSRP (Hot Standby Router Protocol)
  - Virtual Router Redundancy Protocol (VRRP)
  - VLAN Trunking Protocol (VTP)

- STP (Spanning Tree Protocol)
- IP Addressing and Port Numbers
  - Internet Assigned Numbers Authority (IANA)
  - IP Addressing
  - Classful IP Addressing
  - Address Classes
  - Subnet Masking
  - Subnetting
  - Supernetting
  - IPv6 Addressing
  - Difference between IPv4 and IPv6
  - Port Numbers
- Network Security Controls
  - Network Security Controls
  - Access Control
  - Access Control Terminology
  - Access Control Principles
  - Access Control System: Administrative Access Control
  - Access Control System: Physical Access Controls
  - Access Control System: Technical Access Controls
  - Types of Access Control
    - Discretionary Access Control (DAC)
    - Mandatory Access Control (MAC)
    - Role-based Access
  - Network Access Control List
  - User Identification, Authentication, Authorization and Accounting
  - Types of Authentication: Password Authentication
  - Types of Authentication: Two-factor Authentication
  - Types of Authentication: Biometrics
  - Types of Authentication: Smart Card Authentication
  - Types of Authentication: Single Sign-on (SSO)
  - Types of Authorization Systems
  - Authorization Principles

- Encryption
- Symmetric Encryption
- Asymmetric Encryption
- Encryption Algorithms: Data Encryption Standard (DES)
- Encryption Algorithms: Advanced Encryption Standard (AES)
- Encryption Algorithms: RC4, RC5, RC6 Algorithms
- Hashing: Data Integrity
- Message Digest Function: MD5
- Message Digest Function: Secure Hashing Algorithm (SHA)
- Hash-based Message Authentication Code (HMAC)
- Digital Signatures
- Digital Certificates
- Public Key Infrastructure (PKI)
- Network Security Devices
  - What is a Firewall?
  - Hardware Firewall
  - Software Firewall
  - What Does a Firewall Do?
  - What Can't a Firewall Do?
  - Types of Firewalls
  - Packet Filtering
    - Address Filtering
    - Network Filtering
  - Firewall Policy
  - Periodic Review of Information Security Policies
  - Firewall Implementation
  - Build a Firewall Ruleset
  - Egress Filtering and its Importance
  - Ingress Filtering and its Importance
  - Firewall Rulebase Review
  - Maintenance and Management of Firewall
  - Introduction to Intrusion Detection System (IDS)
  - Types of Intrusion Detection Systems

- Network-Based Intrusion Detection Systems (NIDS)
- Host-Based Intrusion Detection Systems (HIDS)
- Application-based IDS
- Multi-Layer Intrusion Detection Systems (mIDS)
- Multi-Layer Intrusion Detection System Benefits
- Wireless Intrusion Detection Systems (WIDSs)
- Common Techniques Used to Evade IDS Systems
- Proxy Server
- Virtual Private Network (VPN)
- VPN Security
- Windows Security
  - Patch Management
  - Configuring an Update Method for Installing Patches
  - System Management Server: SMS
  - Microsoft Software Update Services: SUS
  - Windows Software Update Services: WSUS
  - Microsoft Baseline Security Analyzer (MBSA)
  - Windows Registry
  - Identifying Running Process and its Associated Sockets
  - Analyzing Registry ACLs
  - Disabling Unused System Services
  - Finding Suspicious/Hidden/Interesting Files
  - File System Security: Setting Access Controls and Permission
  - File System Security: Setting Access Controls and Permission to Files and Folders
  - Creating and Securing a Windows File Share
  - Desktop Locked Down
  - Active Directory(AD)
  - Active Directory Roles: Global Catalog (GC)
  - Active Directory Roles: Master Browser
  - Active Directory Roles: FSMO
  - How AD Relies on DNS
  - How AD Relies on LDAP Group Policy
  - Windows Passwords: Password Policy

- Account Lockout Policy
- Microsoft Authentication
- Security Accounts Manager (SAM) Database
- Microsoft Exchange Server and its Concerns
- **Unix/Linux Security**
  - Linux Baseline Security Checker: buck-security
  - Password Management
  - Disabling Unnecessary Services
  - Killing Unnecessary Processes
  - Linux Patch Management
  - File System Security: Unix/Linux
  - Understanding and Checking Linux File Permissions
  - Changing File Permissions
  - Check and Verify Permissions for Sensitive Files and Directories
- **Web Application Fundamentals**
  - Overview of Web Application Architecture
  - Web Application Architecture
  - HTTP Communication
  - Exchange of HTTP Request and Response Messages
  - HTTP Request Message Format
  - HTTP Response Message Format
  - HTTP Message Parameters
  - HTTP Request Methods
  - HTTP GET and POST Request Method
  - HTTP Response Status Codes and Phrases
  - HTTP Header Fields: General Header
  - HTTP Header Fields: Request Header
  - HTTP Header Fields: Response Header
  - HTTP Header Fields: Entity Header
  - An Overview to HTTPS Protocol
  - Encoding and Decoding
  - Encoding Techniques
    - ASCII



- Unicode
- HTML Encoding
- Hex/ Base 16 Encoding
- URL Encoding
- Base64
- Differences between Encryption and Encoding
- ASCII Control Characters Encoding
- Non-ASCII Control Characters Encoding
- Reserved Characters Encoding
- Unsafe Characters Encoding
- Information Security Standards, Laws and Acts
  - Payment Card Industry Data Security Standard (PCI-DSS)
  - Health Insurance Portability and Accountability Act (HIPAA)
  - Information Security Acts: Sarbanes Oxley Act (SOX)
  - Information Security Acts: General Data Protection Regulation (GDPR)
  - Information Security Acts: Gramm-Leach-Bliley Act (GLBA)
  - Information Security Acts: The Digital Millennium Copyright Act (DMCA) and Federal Information Security Management Act (FISMA)

## Module 01: Security Operations and Management

- Security Management
- Security Operations
- Security Operations Center (SOC)
- Need of SOC
- SOC Capabilities
  - Situational awareness deliverance
  - Threat Control and prevention
  - Forensics
  - Audit and compliance support
- SOC Operations
  - Log Collection
  - Log Retention and Archival
  - Log Analysis

- Monitoring of Security Environments for Security Events
- Event Correlation
- Incident Management
- Threat Identification
- Threat Reaction
- Reporting
- **SOC Workflow**
  - Collect
  - Ingest
  - Validate
  - Report
  - Respond
  - Document
- **Components of SOC: People, Process and Technology**
- **People**
  - L1: SOC Analyst
  - L2: SOC Analyst
  - Incident Responder
  - Subject Matter Expert/Hunter
  - SOC Manager
  - Chief Information Security Officer (CISO)
- **Technology**
  - SIEM Solutions
  - Security Monitoring Tools
  - Dashboard
  - Ticketing System
  - Automated Assessment Tool
- **Processes**
  - Business Processes
  - Technology Processes
  - Operational Processes
  - Analytical Processes

- **Types of SOC Models**
  - In-House/Internal SOC Model
  - Outsourced SOC Model
  - Hybrid SOC Model
- **SOC Maturity Models**
  - SOC-Capability Maturity Model
  - Control Objectives for Information Technology (CoBIT)
  - National Institute of Standards and Technology (NIST) Cybersecurity Framework
  - Systems Security Engineering Capability Maturity Model (SSE-CMM)
- **SOC Generations**
  - 1st Generations
  - 2nd Generations
  - 3rd Generations
  - 4th Generations
  - 5th Generations
- **SOC Implementation**
  - Planning
  - Designing and Building the SOC
  - Operating the SOC
  - Reviewing and Reporting the SOC
- **SOC Key Performance Indicators (KPI) and Metrics**
- **Challenges in Implementation of SOC**
- **Best Practices for Running SOC**
- **SOC vs NOC**

## **Module 02: Understanding Cyber Threats, IoCs, and Attack Methodology**

- **Cyber Threats**
- **Intent-Motive-Goal**
- **Tactics-Techniques-Procedures (TTPs)**
- **Opportunity-Vulnerability-Weakness**
- **Network Level Attacks**
  - **Reconnaissance Attacks**

- Network Scanning
- Port Scanning
- DNS Footprinting
- Network Sniffing
- Man-in-the-Middle Attack
- Password Attacks
- Password Attack Techniques
  - Dictionary Attack
  - Brute Forcing Attack
  - Hybrid Attack
  - Birthday Attack
  - Rainbow Table Attack
- Privilege Escalation
- DNS Poisoning
- DNS Cache Poisoning
- ARP Poisoning
- DHCP Starvation Attacks
- DHCP Spoofing Attack
- Switch Port Stealing
- MAC Spoofing/Duplicating
- Network-based Denial-of-Service Attack (DoS)
- Distributed Denial-of-Service Attack (DDoS)
- Malware Attacks
- Advanced Persistent Threats (APTs)
- Characteristics of Advanced Persistent Threats (APTs)
- Advanced Persistent Threat Lifecycle
- Host Level Attacks
  - Common Threats Specific to Host Security
  - Host based DoS attacks
  - Where do they Come from?
- Application Level Attacks
  - SQL Injection Attacks
  - Cross-site Scripting (XSS) Attacks

- Parameter Tampering
- Directory Traversal
- Cross-site Request Forgery (CSRF) Attack
- Application-level DoS Attack
- Session Attacks: Cookie Poisoning Attacks
- Session Attacks: Session Fixation
- **Email Security Threats**
  - Malicious Email Attachments
  - Malicious User Redirection
  - Phishing
  - Email Security Threats: Hoax Mail
  - Email Security Threats: Spamming
- **Understanding Indicators of Compromise (IoCs)**
  - Indicators of Compromise (IoCs)
  - Why Indicators of Compromise Important?
  - Categories of IoCs
  - Key Indicators of Compromise
- **Understanding Attacker's Hacking Methodology**
  - EC-Council's- Hacking Methodology
  - Lockheed Martin's - Cyber Kill Chain Methodology
  - Kill Chain Deep Dive Scenario - Spear Phishing
  - Gaining Knowledge of Attacker's TTPs Through Hacking Forums
- **Exercise 1: Application Level Threats: Understanding the Working of SQL Injection Attacks**
- **Exercise 2: Application Level Threats: Understanding the Working of XSS Attacks**
- **Exercise 3: Network Level Threats: Understanding the Working of Network Scanning Attacks**
- **Exercise 4: Host Level Threats: Understanding the Working of Brute Force Attacks**

### **Module 03: Incidents, Events, and Logging**

- Incident
- Event
- Log

- Typical Log Sources
- Need of Log
- Logging Requirements
- Typical Log Format
- Logging Approaches
  - Local Logging
  - Centralized Logging
- Local Logging
  - Windows Logs
    - Windows Log
    - Windows Event Log Types and Entries
    - Event Types
    - Monitoring and Analysis of Windows Logs
  - Linux Logs
    - Linux Log
    - Different Linux Log Files
    - Linux Log Format
    - Severity Level and Value of Linux Logs
    - Monitoring and Analysis of Linux Logs
  - Mac Logs
    - Mac Logs
    - Types of Logs in Mac
    - Mac Log Files
    - Log Format in Mac System
    - Monitoring and Analysis of Mac Logs
  - Firewall Logs
    - Firewall Logging
    - Monitoring and Analysis of Firewall Logs
    - Windows Firewall Logs
      - Monitoring and Analysis of Windows Firewall Log
    - Mac OS X Firewall Logs
      - Monitoring and Analysis of Firewall Log in Mac
    - Linux Firewall Logs

- Linux Firewall: Iptables
- Monitoring and Analysis of IP Tables logs
- Cisco ASA Firewall
  - Monitoring and Analyzing Cisco ASA Firewall Logs
- Check Point Firewall
  - Monitoring and Analyzing Check Point Firewall Logs
- Router Logs
  - Cisco Router Log
  - Monitoring and Analysis of Router Logs
- Web Servers Logs
  - Internet Information Services (IIS) Logs
  - Monitoring and Analyzing Log Files in IIS
  - Apache Logs
    - Monitoring and Analysis of Apache Log
- Centralized Logging
  - Why Centralized Logging?
  - Centralized Logging
  - Centralized Logging Infrastructure
  - Centralized Logging, Monitoring, and Analysis Process
    - Log Collection
    - Log Transmission
      - Example: Syslog Log Transport Mechanism
    - Log Storage
    - Log Normalization
    - Log Correlation
      - Micro-level Correlation
      - Macro-level Correlation
    - Log Analysis
      - Log Analysis Approaches
        - Manual Log Analysis
        - Automated Log Analysis
      - Log Analysis Best Practices
    - Alerting and Reporting

➤ What is an Alert?

- Centralized Logging Best Practices
- Centralized Logging/Log Management Tools
- Centralized Logging Challenges
- Exercise 1: Local Logging: Configuring, Monitoring, and Analyzing Windows Logs
- Exercise 2: Local Logging: Configuring, Monitoring, and Analyzing IIS Logs
- Exercise 3: Local Logging: Configuring, Monitoring, and Analyzing Snort IDS Logs
- Exercise 4: Centralized Logging: Collecting Logs from Different Devices into Centralized Location

#### **Module 04: Incident Detection with Security Information and Event Management (SIEM)**

- Security Information and Event Management(SIEM)
- Security Analytics
- Need of SIEM
- Typical SIEM Capabilities
  - Log Collection
  - Log Analysis
  - Event Correlation
  - Log Forensics
  - IT Compliance
  - Application Log Monitoring
  - Object Access Auditing
  - Real-time Alerting
  - User Activity Monitoring
  - Dashboards
  - Reporting
  - File Integrity Monitoring
  - System and Device Log Monitoring
  - Log Retention
- SIEM Architecture and Its Components
- SIEM Solutions
  - Types of SIEM Solutions
    - In-House SIEM
    - Cloud-based SIEM



- Managed SIEM
- SIEM Solutions
  - Micro Focus ArcSight Enterprise Security Manager (ESM)
  - Splunk Enterprise Security (ES)
  - IBM Security QRadar
  - AlienVault Unified Security Management (USM)
- Additional SIEM Solutions
  - Elastic Stack
  - LogRhythm SIEM
  - McAfee Enterprise Security Manager (ESM)
  - Micro Focus Sentinel Enterprise
  - SolarWinds Log & Event Manager
  - Trustwave SIEM Enterprise and Log Management Enterprise
  - RSA NetWitness Suite
- SIEM Deployment
  - Challenges in SIEM Deployment
  - Recommendations for Successful SIEM Deployment
  - Implementing Phased SIEM Deployment
    - Use Phased approach for SIEM deployment
      - Deploying Log Management Component First and then SIEM Component
      - Use-Case-by-Use-Case (Output-Driven) Approach
  - Determining the Scope, Use Cases, and its Associated Requirements
    - SIEM Scope
      - Audit and compliance
      - Security
      - Operations
    - SIEM Use Cases
      - Stages in Use Case Development and Implementation
    - Requirements
      - Log Data
      - Contextual Data
      - Traffic Flow Data
      - EPS, Volume, and Hardware Requirements

- Implementing a Suitable Deployment Architecture
  - SIEM Deployment Architecture
    - Self hosted, Self Managed
    - Self hosted, MSSP Managed
    - Self-hosted-Jointly Managed
    - Cloud, MSSP Managed
    - Cloud, Jointly Managed
    - Cloud, Self-Managed
    - Hybrid Model, Jointly Managed
  - Additional Recommendations for Successful SIEM Deployment
- Incident Detection with SIEM
  - SIEM Incident Detection: Signature-based vs Anomaly-based Detection
- Examples of commonly Used Use Cases Across all SIEM deployments
  - Use Case Examples for Application Level Incident Detection
    - Detect an Attempt of SQL Injection
    - Detect an Attempt of XSS
    - Detect an Attempt of Directory Traversal
    - Detect an Attempt of Parameter Tampering
    - Detect an Attempt of Brute Force
    - Monitor Web Requests for High Number of Return Codes
    - Monitor for Use of Bad Bot User-Agents
    - Monitor Use of TRACE or OPTIONS Request Methods
    - Monitor Traffic from Known Bad IP reputation
  - Use Case Examples for Insider Incident Detection
    - Monitor Abnormal Authentication Attempts
    - Detect Data Exfiltration Attempts Made through USB or CD Drives
    - Detect Data Exfiltration Attempts Made Through FTP
    - Detect Data Exfiltration Attempts using Personal Web Mail Accounts
    - Detect Data Deletion Attempt
    - Detect an Attempt of Account Compromise
    - Detect Attempt of Accessing or Modifying Unusual Data
    - Detect Attempt of Communicating over Private Network (TOR Network)
    - Detect Which IP's are Connecting to Specific Port

- Detect Data Exfiltration Attempts Through Cloud Storage
- Use Case Examples for Network Level Incident Detection
  - Monitor Network for Use of Insecure Protocols and Services
  - Detect Services Running on Non Standard Ports
  - Detect Non-Standard Use of Standards Ports
  - Detect Network Scanning Attempts
  - Detect Port Scan Attempts
  - Detect Excessive Firewall Denies Attempts
  - Detect Attempt of Accessing Disabled Account
  - Detect Attempt of Account Creation, Usage, and Deletion
  - Perform Registry Monitoring
  - Monitor Attempts of Ransomware Attack
  - Detect Rogue DNS Servers (DNS Hijacking/ DNS Spoofing)
  - Detect DNS Tunneling Attempts
  - Detect DNS Exfiltration Attempts
  - Detect Other DNS Related Anomalous Behavior
  - Detect Rogue DHCP Servers
  - Detect Slow DoS Attack
  - Detect Zero-Day Attack
  - Detect Attempt of Covering Tracks
  - Detect VPN Connections from Countries that Don't Have an Organizational Presence
  - Detect Attempt of Concurrent Establishment of VPN Connections
- Additional Useful SIEM Use Cases
  - Router and Switches Use Cases
  - ASA and Checkpoint Firewall Use Cases
  - Web Proxy Use Cases
  - Wireless/VPN Use Cases
  - Database Use Cases
  - Antivirus Use Cases
- Use Case Examples for Host Level Incident Detection
  - Windows
    - Typical Events to Look for in Windows
    - Monitor on Creation of Suspicious/Administrative Processes

- Monitor for Logon Success and Failure Events
- Monitor for File Shares
- Monitor for Service Changes
- Additional Useful SIEM Use Cases
- List of Windows Security Audit Events
- Linux
  - Monitor for Logon Success and Failures Events
  - Additional Useful SIEM Use Cases
- Use Case Examples for Compliance
  - Compliance Relevant Use Cases
    - PCI-DSS
    - GDPR, HIPPA and SOX
- Handling Alert Triage and Analysis
  - Alert Triage
  - Challenges in Handling Alert Triage
  - Effective Alert Triage
  - Triage Alerts: Was this an actual attack?
  - Eliminating False Positives
  - Triage Alerts: Has the Attack Been Successful?
  - Alert Classification and Prioritization
  - Escalation to IRT
- Exercise 1: Creating Splunk Use Case and Generating Alerts for Brute-force Attempts
- Exercise 2: Creating Splunk Use Case and Generating Alerts for SQL Injection Attempts
- Exercise 3: Creating Splunk Use Case and Generating Alerts for XSS Attempts
- Exercise 4: Creating Splunk Use Case and Generating Alerts for Network Scanning Attempts
- Exercise 5: Creating Splunk Use Case for Registry Monitoring
- Exercise 6: Creating Splunk Use Case for Monitoring Insecure Ports and Services

## **Module 05: Enhanced Incident Detection with Threat Intelligence**

- Understanding Cyber Threat Intelligence
  - Cyber Threat Intelligence (CTI)
  - Objectives of Threat Intelligence

- Enhanced and automated incident prevention
- Automation of security operations and remediation activities
- Guidance to cyber security activities
- Improved risk management
- Improved incident detection
- How can Threat Intelligence Help Organizations?
- Types of Threat Intelligence
  - Strategic Threat Intelligence
  - Tactical Threat Intelligence
  - Operational Threat Intelligence
- Threat Intelligence Strategy
  - Threat Intelligence Requirements Analysis
  - Intelligence and Collection Planning
  - Asset Identification
  - Threat Reports
  - Threat Trending
  - Intelligence Buy-In
- Threat Intelligence Sources
  - Open Source Intelligence (OSINT)
  - Human Intelligence
  - Counter Intelligence
  - Internal Intelligence
- Threat Intelligence Lifecycle
  - Planning and Direction
  - Collection
  - Processing and Exploitation
  - Analysis and Production
  - Dissemination and Integration
- Threat Analyst Roles in Threat Intelligence Lifecycle
- Cyber Threat Analyst Responsibilities
- Threat Intelligence Platform (TIP)
  - TC Complete™
- Additional Threat Intelligence Platforms

- IBM X-Force Exchange
- Pulsedive
- FireEye iSIGHT Threat Intelligence
- IntelMQ
- RSA NetWitness Platform
- DeepSight™ Intelligence
- AlienVault® USM® Anywhere
- LogRhythm TLM Platform
- Splunk® Enterprise Security
- Argos Threat Intelligence Platform
- Malstrom
- threat\_note
- RiskIQ
- AutoFocus™
- AbuseHelper
- Why Threat Intelligence-driven SOC?
  - Key Challenges in Traditional (Non Intelligence-driven) SOC
  - Threat Intelligence-driven SOC
  - How Threat Intelligence Helps SOC
  - Benefits of CTI to SOC Team
  - Benefit of Threat Intelligence to SOC Analyst
    - Tactical Threat Intelligence
    - Strategic Threat Intelligence
    - Operational Threat Intelligence
  - Threat Intelligence Use Cases for SOC Analyst
    - Machine based prioritization
    - Incident alert and event triage
    - Analysis and validation
  - How Threat Intelligence can help SOC Analyst
  - Threat Intelligence Use Cases in SOC
    - Alarms, Events and Alerts Prioritization
    - Incident Response
    - Assists in Investigation and Mitigation

- Fusion Analysis
- Integration of Threat Intelligence into SIEM
- Threat Intelligence Use Cases for Enhanced Incident Response
  - Phases of escalation involved in the incident response management
    - Phase 1: Pre-Planning
    - Phase 2: Event
    - Phase 3: Incident
    - Phase 4: Breach
- Enhancing Incident Response by Establishing SOPs for Threat Intelligence
- Exercise 1: Integrating IoCs into ELK Stack
- Exercise 2: Integrating OTX Threat Data in OSSIM
- Exercise 3: Integrating Threat Intelligence Capability of OSSIM

## Module 06: Incident Response

- Incident Response
- Incident Response Team (IRT)
- Where Does IRT Fits in the Organization?
- SOC and IRT Collaboration
- Incident Response (IR) Process Overview
- Step 1: Preparation for Incident Response
  - Process Flow of Preparation for Incident Response
  - Determine the Need for IR Processes
  - Define IR Vision and Mission
  - Management Approvals and Funding
  - Develop IR Plan
  - Develop IR Policy
  - Develop IR Procedures
  - Define Incident Response Criteria
  - Build IR Team
  - Develop Incident Readiness Procedures
  - Build Incident Response Toolkit
  - Setting Up a Computer Forensics Lab
  - Establish Reporting Facilities
  - Establish Structured Record Keeping Facilities

- Evaluate the Current Security Posture
- Implement Security Policy, Procedures, and Awareness
- Implement Security Controls
- Implement Successful Backup Strategy
- Have a Cyber Insurance
- **Step 2: Incident Recording and Assignment**
  - Process Flow of Incident Recording and Assignment
  - Ticketing System
- **Step 3: Incident Triage**
  - Process Flow of Incident Triage
  - Incident Analysis and Validation
  - Incident Classification
  - Severity Assessment
  - Risk/Impact Assessment
  - Risk Matrix
  - Incident Prioritization
  - Incident Prioritization Approaches
  - Incident Prioritization Categories
  - Best Practices for Incident Classification and Prioritization
- **Step 4: Notification**
  - Communicating Incident
  - Point of Contact
  - Details to Notify
  - Incident Notification Form
- **Step 5: Containment**
  - Containment
  - Guidelines for Incident Containment
- **Step 6: Evidence Gathering and Forensic Analysis**
  - Evidence Gathering and Forensics Analysis
  - Evidence Handling
- **Step 7: Eradication**
  - Process Flow of Eradication
- **Step 8: Recovery**



- Process Flow of Recovery
- Systems Recovery
- **Step 9: Post-Incident Activities**
  - Process Flow of Post-Incident Activities
  - Incident Documentation
  - Report Writing Tools
    - Magic Tree
    - KeepNote
  - Incident Impact Assessment
  - Review and Revise Policies
  - Training and Awareness
  - Close the Investigation
  - Incident Disclosure
  - Incident Disclosure Procedure
- **Responding to Network Security Incidents**
  - Containment of Unauthorized Access Incidents
  - Eradication of Unauthorized Access Incidents
    - Physical Security Measures
    - Authentication and Authorization Measures
    - Host Security Measures
    - Network Security Measures
  - Recovery after Unauthorized Access Incidents
  - Containment of Inappropriate Usage Incidents
  - Eradication of Inappropriate Usage Incidents
  - Recovery after Inappropriate Usage Incidents
  - Containment of DoS/DDoS Incidents
  - Eradicating DoS/DDoS Incidents
    - Blocking Potential Attacks
    - Disabling Botnets
    - Neutralizing Handlers
  - Recovery after DoS/DDoS Incidents
- **Responding to Application Security Incidents**
  - Containment of Application Security Incidents

- Containment Methods
  - Whitelisting/Blacklisting
  - Web Content Filtering
  - Proxy Servers
- Containment Tools
  - Whitelisting/Blacklisting Tools
  - Web Content Filtering Tools
  - Web Proxy Tools
- How to Eradicate Web Application Security Incidents?
- Eradicating Injection Attacks
  - SQL Injection Attacks
  - Command Injection Attacks
  - File Injection Attacks
  - LDAP Injection Attacks
- Eradicating Broken Authentication and Session Management Attacks
- Eradicating Sensitive Data Exposure Attacks
- Eradicating Broken Access Control Attacks
- Eradicating Security Misconfiguration Attacks
- Eradicating XSS Attacks
- Eradicating Insecure Deserialization Attacks
- Eradicating Attacks due to Known Vulnerabilities in Components
- Eradicating Insufficient Logging and Monitoring Attacks
- Eradicating Web Services Attacks
- Eradicating CAPTCHA Attacks
- Eradicating other Web Application Attacks
  - Directory Traversal Attacks
  - Unvalidated Redirect and Forward Attacks
  - Watering Hole Attacks
  - Cross-Site Request Forgery Attacks
  - Cookie/Session Poisoning Attacks
- Implement Encoding Schemes
  - URL Encoding
  - HTML Encoding

- Unicode Encoding
- Base64 Encoding
- Hex Encoding
- Eradicate XSS Attacks using HTML Encoding
- Eradicate SQL Injection Attacks using Hex Encoding
- Recovery from Web Application Incidents
- Tools to Recover from Web Application Incidents
  - ApexSQL Log
  - CrowdStrike Falcon™ Orchestrator
- **Responding to Email Security Incidents**
  - Containing Emails Incidents
  - Eradicating Email Attacks
  - Recovery Steps to Follow after Email Incidents
  - Recovery of Deleted Emails
    - Gmail
    - Outlook PST
- **Responding to an Insider Incidents**
  - Containment of Insider Threats
  - Eradicating Insider Threats
    - Human Resources
    - Network Security
    - Access Controls
    - Privileged Users
    - Audit Trails and Log Monitoring
    - Physical Security
  - Recovering from Insider Attacks
- **Responding to Malware incidents**
  - Containment of Malware Incidents
  - Eradication of Malware Incidents
  - Recovery after Malware Incidents
- **Exercise 1: Generating Tickets for Incidents**
- **Exercise 2: Containing Data Loss Incidents**
- **Exercise 3: Eradicating SQL injection and XSS Incidents**

- Exercise 4: Recovering from Data Loss Incidents
- Exercise 5: Reporting an Incident